



# ADDRESSING ACCREDITATION IN CORE INTERNAL MEDICINE

## AREAS FOR IMPROVEMENT

-  INCREASING CLINICAL SUPPORT OF TRAINEES
-  PROVIDING A SAFE ENVIRONMENT FOR FEEDBACK

Two groups with representation from faculty and residents established to provide arms-length advice to addressing AFIs:

### Accreditation Task Force

Established to gather feedback from residents on their experiences in the IM program and advice on ways to address AFIs. Findings were finalized in the IM Accreditation Task Force Report

### Accreditation

### Implementation

### Oversight Advisory Group

Established to advise the Program Director (PD) and Residency Program Committee (RPC) on how to address the AFIs

## ADDRESSING AREAS FOR IMPROVEMENT

### INCREASING CLINICAL SUPPORT OF TRAINEES

#### Standard for Supervision of Learners by DoM Physicians

Created to outline expectations for faculty supervising medical learners and learners themselves to foster a consistent and mutual understanding of roles and responsibilities

#### 1:1 in-person faculty support

For PGY1s covering CTU at all sites on the weekends

#### Associate Program Director

Role created to examine rotations with low rotation effectiveness scores in detail to ensure residents' concerns are met

#### Increasing Health Human Resources

All hospitals have implemented hospitalist training programs and increased hiring of hospitalists. DoM has recruited new GIM faculty and assisted in the funding of city-wide registration of eligible residents to enhance overnight coverage

#### Funding Supports

The DoM has committed \$400,000 per site and the Ministry of Health has expanded funding for Neurology, EM, Core IM and PM&R for an additional CMR per program beginning July 2023

### PROVIDING A SAFE ENVIRONMENT FOR FEEDBACK

#### Optimizing Teaching Effectiveness and the Learner Experience

Created to outline how the DoM supports and recognizes the excellence of its teachers and collaborates with TFoM to ensure the safety and well-being of its learners

#### Annual Site & Mini Reviews

Take place each spring to provide opportunities for resident feedback. Mini reviews held 6 months following, at sites where concerns were identified during spring visit

#### Resident Navigation Tool

Provides information on where learners can seek assistance if mistreatment or harassment occurs

### ADDITIONAL AVENUES FOR FEEDBACK

CMR rounds, Resident Advisor, Resident Survey, Monthly Residency Program Committee Meetings, Program Suggestion Box, Office of Learner Affairs

### INTERNAL REVIEW

Conducted by PGME on November 28, 2022 to ensure AFIs are being addressed ahead of the Royal College November 2023 review